

# Aims and Objectives

(See QA-M-01)



## Section 1.0 The Organisation and its Context - AIMS AND OBJECTIVES

### 1.1 Aims and Objectives

The aim of NICOL OF SKENE is that we shall be a leading supplier of construction, civil engineering and plant hire services both to local authorities, private customers, commercial customers and providers of utilities. To achieve this aim, our objective is to provide excellent services which entirely satisfy our customers, and which do not harm people or the environment.

### 1.2 Values

- The contribution of everybody in NICOL OF SKENE is important to our business.
- We conduct our business to the highest ethical standards.
- We encourage individual and team skills.
- We seek continuous improvement in all aspects of our business.
- We operate our business so as to protect the health and safety of people and our customers.
- We conduct our business so as to avoid damage to the environment.

### 1.3 Corporate Objectives

- Meet our customer requirements
- Minimise accidents and incidents
- Avoid damage to the Environment
- Be profitable

### 1.4 Corporate Key Performance Indicators and Objectives.

These are numerically defined and revised at regular Management System Review Meetings

### 1.5 Context of the Organisation

The context of the organisation is regularly discussed and reviewed at quarterly Board Meetings, Management System Review meetings, Senior Management Business Meetings and quarterly Management and Supervisors Meetings. These various meetings cover such subjects as our position in the Market Place, Work-in-Progress, Bids won and lost, Health & Safety, Environmental issues, changes or new Legislation, future Business opportunities, Customer Feedback and current and future resource availability.

Authorised by:

A handwritten signature in black ink, appearing to read "R. Stott".

Richard Stott  
Managing Director

Date: 06<sup>th</sup> January 2021

Next Review Due: January 2022